

DEALER SUPPORT

Who Do You Call...



exede INTERNET

SALES PORTAL

The Sales Portal is a great resource for product and program information, dealer policies and the portal to marketing tools and on-line training. It also includes the Maintenance Calendar, Customer Search, and several more features.

<https://portal.wildblue.net/portal/dt>

FIELD SUPPORT

- Installer Relations: 888.278.6869
- Partner Support for Dealers: 888.278.6829
- RMA Support Email: RMA.support@viasat.com
- Training Email: exede.trainingteam@viasat.com
<https://www.viasatcentral.com>
- eGuide Email: wildbluetraining@viasat.com

CONTACTS

- Service: 866 945-3258
- Dealer Portal Login: 888.278.6829
- Field Tech Support: 888.278.6869
- Dealer Support: 888.278.6829

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MARKETING SUPPORT

CO OP

- Co-Op claim submission, ad resizing, and media support:

Email: exedecoop@perfect-10.tv

AD BUILDER

exedestuff.com

AUTHORIZED EXEDE MARKETING

- Armstrong 303.919.9980
- Trost 866.492.7820
- Lorex 855.740.6035

PERFECT10

DEALER SUPPORT

- Send agreements, ACH forms, COI, etc.:
Email: exedefulfillment@perfect-10.tv
- All FSM questions:
Email: fsmadministrator@viasat.com
- General questions related to Exede:
Email: p10exede@perfect-10.tv
- Password and login to access the Perfect 10 website, navigate the Perfect 10 website, monitor shipments, sales lists & invoice lists, RMAs and much more:
Email: accountresources@perfect-10.tv
Call: 800.205.8620 ext. 2654

All the Dealer Support for

exede INTERNET

You Need to Succeed